

REPAIR FORM



IMPORTANT INFORMATION

If the product is still covered by the guarantee please make sure you include the guarantee card and a valid purchase receipt. Only include accessories that are necessary for analysing and fixing the problem and remove straps and rainguards. Please make sure equipment is carefully packed and protected for shipping.

Please send the product to:

Repair Department, Viking Optical Ltd, Blyth Road, Halesworth, Suffolk IP19 8EN

For more information prior to returning your equipment please telephone our Service Dept.

Mon - Thur 0900 - 1700, Fri 0900 - 1600 on 01986 875315

PERSONAL INFORMATION

Name: Date:

Company name (if applicable):

Address:

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Town: Postcode:

Daytime telephone no:

Email:

PRODUCT INFORMATION

Brand: Model name:

Specification: Serial no (if applicable):

Purchase date (mm/yy): Retailer:

Purchase receipt enclosed Yes ☐ No ☐ Guarantee card enclosed Yes ☐ No ☐

Accessories included: Case ☐ Lens Cap ☐ Strap ☐ Rainguard ☐ Lanyard ☐

Detailed description of problem:

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RETURN ADDRESS IF DIFFERENT FROM ABOVE

Name: Date:

Company name (if applicable):

Address:

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Town: Postcode: